

## QUALITY POLICY

To meet our customers' needs and expectations by providing qualified assistance and also developing, improving and manufacturing ventilation equipment and its accessories. To achieve this goal, the company's quality objectives are:

- carefully listen to the wishes and requests of each client, to find out his needs and financial capabilities, to achieve the greatest possible customer satisfaction and quality of the product;
- to offer the client the equipment that conforms to the best technical solutions;
- to comply with the obligations given to the client, to provide the necessary information that does not conflict with the company's internal rules;
- continually improve the efficiency of quality management and process management systems, create insights and plans for future market needs, revise our goals, taking into account customer needs and market changes;
- continuously create and maintain cooperation, respect for each other, and atmosphere of business in the company. To form a united team, friendly and harmonious collective;
- to introduce new and upgrade existing production technologies, develop innovative products that meet the highest standards of quality, technology and design.
- to deepen professional knowledge, to learn, to improve, to search for innovative working methods. Help colleagues solve their problems by sharing our knowledge and information;
- to comply with regulatory and contractual requirements that meet the requirements of LST EN ISO 9001: 2015.

General Manager

Albinas Čėpla